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04:05 PM   16 NOV <b>EOD</b>	ಸನ್ಮೇಶ್ಚ <b>26,298</b> ▼ -5.94	ನಿಫ್ಟಿ 50 <b>8,111</b> ▲ 3.15	ಬಿನ್ಸೆ (ಎಂಸಿಎಕ್ಸ್) (₹/10... <b>29,355.00</b> ▲ 35.00	ಯುಸ್ ದಿ/ಭಾ... <b>67.93</b> ▲ 0.19	<b>CREATE PORTFOLIO</b>	ಈ-ಟಿ ಮಾರುಕಟ್ಟೆಗಳ ಅಪ್ ಅನ್ಡ್ ಡೌನ್‌ಲೋಡ್ ಮಾಡಿ	CHOOSE LANGUAGE KAN
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# Banks like SBI, ICICI go all-out to extend support to customers in flood-hit Chennai

By [Saloni Shukla & Dia Rekhi](#), ET Bureau | Updated: Dec 06, 2015, 02:16 PM IST [Post a Comment](#)

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MUMBAI: Help is pouring in from various sources for residents of flood hit Chennai. [SBI](#), [Axis Bank](#) **BSE -1.48 %**, [ICICI Bank](#) **BSE -1.13 %** [HDFC Bank](#), [Canara Bank](#) **BSE 1.22 %** etc have come forward to address **EMI** & card payment related difficulties and ATM issues.

The country's largest lender SBI announced that it would not charge any fines on late payment or no payment of EMI for November and December for home, car and personal loans. Besides, [ICICI Bank](#), [HDFC Bank](#) and [Axis Bank](#) also announced that they will not levy any penalty on its customers in Chennai for delay in EMI and credit card payments for the month of November. SBI, ICICI and Axis Bank have also decided to waive off cheque bounce charges in November.

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<a href="#">ICICI bank</a>	<b>-3.05 (-1.13%)</b>
<a href="#">Canara Bank</a>	<b>3.85 (1.22%)</b>
<a href="#">Axis Bank</a>	<b>-7.10 (-1.48%)</b>

SBI will also waive off processing fee for loans for home top up, gold loan, personal loans and pension loans. The bank will also offer special soft loans for car repair and salary advance of three months net salary for customers having salary accounts with the bank. SBI will also waive off lost card charges for its customers who have lost their debit/credit card in the **floods**.

To help the people in flood-hit Chennai the Reserve Bank Of India also announced that bank branches would remain functional not only in Chennai but the entire state of Tamil Nadu. RBI also remained open on Sunday to facilitate banks in their cash based transactions for their customers. ?

Axis Bank kept all its 93 branches functional on Sunday and replenished 195 ATM's. While 50 HDFC Bank branches were operational and nearly 130 ATM's were replenished. SBI kept 49 of its branches functional and replenished 306 ATM's.

Axis bank also announced that ATM transactions for its customers in Chennai will be free of cost for the next 7 days. SBI, Axis Bank and HDFC Bank have also deployed PoS machines that its customers can use to debit cash up to Rs 2000 each and Rs 5000 respectively.

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SBI is also making cash available to needy customers at their doorsteps by opening cash points with the help of Boats, Autorickshaws, Mobile Vans, Mobile ATM, Handheld devices and Business Correspondents.

HDFC Ltd too extended assistance to its [home loan](#) customers by waiving off penalty for delay in EMI payments for the month of November. HDFC will also offer quick home improvement loans without any processing fee.

Canara Bank, though not offering any waivers said mobile ATMs from Bangalore were being utilized in the worst affected areas in Chennai. Around 15 of the bank's branches in Chennai and Kanchipuram remained functional on Sunday.

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