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How vigilant are our bank account holders

By Gayatri Nayak, ET Bureau | Dec 19, 2015, 04.00 AM IST

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It is a kind of a paradox. Even as the eastern part of the country is **underbanked**, the zone has seen a maximum rise in consumer complaints with the banking ombudsman in FY'15. Likewise though rural India is underbanked, it has seen a higher rise in complaints than their counterparts in metropolitan areas. However, the North with Delhi accounting for the largest complaints, still is a cause of concern with highest number of complaints received by the Ombudsman in 2014-15.

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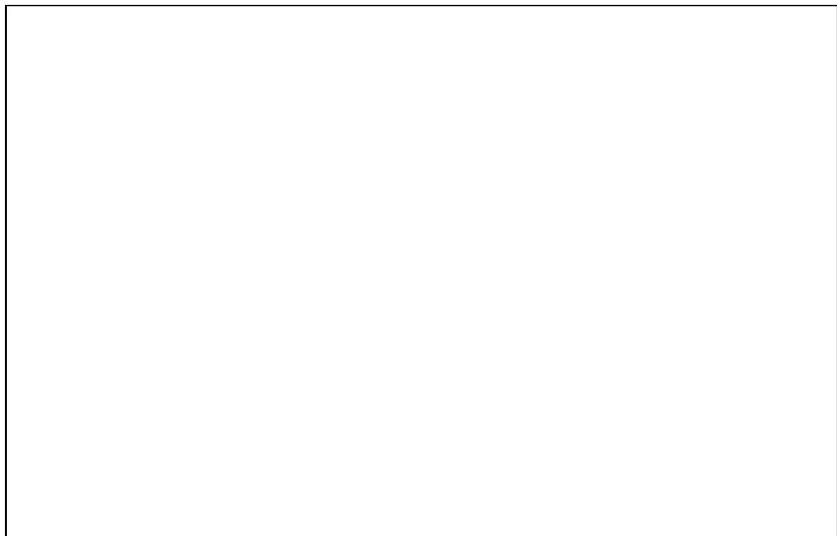


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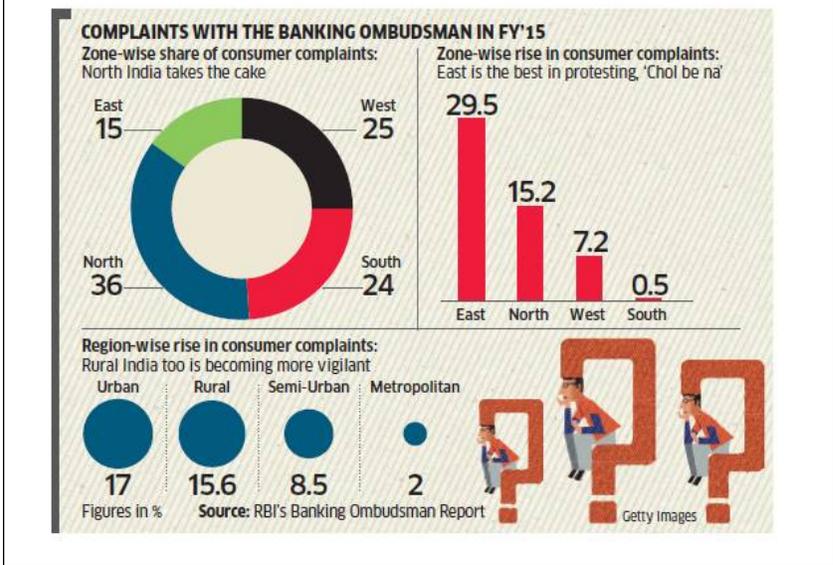
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